

Quality care results from the L. M. Salmen Surgical Center at Unity Hospital

PERFORMANCE MEASURE	2009	2010	2011
VOLUMES			
Inpatient and outpatient surgical procedures are performed at Unity Hospital in 11 specialty areas			
• # of inpatient surgeries performed	3,720	3,632	3,955
• # of outpatient surgeries performed	7,484	6,764	6,240

POSTOPERATIVE OCCURRENCES:

NAT'L
AVG *

BLOOD CLOTS (DVT)				
• % of patients diagnosed with deep vein thrombosis (blood clots in the limbs)	0.19%	0.08%	0.30%	0.38%
HEART ATTACK (MI)				
• % of patients who had a myocardial infarction	0.18%	0.16%	0.26%	0.4%
MORTALITY				
• % of deaths within 30 days of an operation	0.15%	0.16%	0.07%	1.3-13.3%
PULMONARY EMBOLISM (PE)				
• % of patients diagnosed with pulmonary embolism (blood clot in lungs)	0.21%	0.20%	0.19%	0.29%
WOUND INFECTIONS IN CLEAN & CLEAN-CONTAMINATED OPERATIONS				
• % of patients diagnosed with wound infection	0.28%	0.20%	0.33%	1-5%
PATIENT SATISFACTION				
	2009	2010	2011	GOAL
• % of ambulatory surgery patients who agree and strongly agree that efforts to control their pain were adequate	83.8%	77%	99.4%	100%
• % of ambulatory surgery patients who are likely and very likely to return to the Surgical Center at Unity Hospital for surgery if needed	96.9%	96%	95%	100%

"The care I received was beyond excellent. I'll definitely come back if necessary."