

# CHOOSING AN OB/GYN

who's right for *you*

WHAT TO ASK

UNITY OB/GYN

OTHER

QUALITY MEDICAL CARE

What type of health care is provided?

Unity Ob/Gyn offers primary gynecological care, obstetrical care from pregnancy through childbirth, and treatment of diseases of the reproductive system—all with an emphasis on preventive care and wellness.

Is clinical medical data publicly available?

Visit [www.unityhealth.org/quality](http://www.unityhealth.org/quality) to view some of the quality data we track.

Did other patients have a positive experience?

97% of surveyed patients\* said they would recommend their Unity Ob/Gyn doctor to a family member or friend.  
\*2006 data

EXPERIENCE AND CREDENTIALS

Where did the doctor receive training?

Each Unity Ob/Gyn is highly trained and experienced. Visit [www.unityhealth.org/doctor\\_find.asp](http://www.unityhealth.org/doctor_find.asp) for a listing of our Ob/Gyn doctors and their medical education. Or, call 368-3000.

How long has the doctor been in practice?

Is the doctor board-certified?

Board certification means that the Ob/Gyn has obtained the highest level of credentials and has completed an accredited four-year residency training program, performed a certain number of surgical procedures on their own after residency, and passed the obstetrics and gynecology board exams. A majority of Unity Ob/Gyn doctors are board certified.

Does the doctor have any training in a particular specialty?

Unity Ob/Gyn offers highly skilled physicians with specialties including menopause, perimenopause, cervical cancer, advanced laproscopic surgery, and infectious disease during pregnancy.

For a referral to an Ob/Gyn right for you,  
please call (585) 368-3000.



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<b>HOSPITAL AFFILIATION</b>		
Which hospitals do you send patients to?	All Unity Ob/Gyns send their patients to Unity Hospital in Greece. The August Family Birth Place at Unity Hospital has computerized fetal monitoring, comfortable private suites, onsite anesthesiologists 24 hours a day, and newborn pediatric experts on hand around-the-clock. Free parking is available for patients and visitors	
<b>PRACTICE INFORMATION</b>		
Are the doctors accepting new patients?	All of the Unity Ob/Gyn physicians are currently accepting new patients and would be pleased to be your health care provider.	
What are your office hours?	Patients are seen by appointment Monday through Friday. Some Unity Ob/Gyn offices offer extended hours.	
How does the practice handle emergency and after hours calls?	After hours medical care and advice are coordinated through a 24-hour physician on-call service. In an emergency, our medical experts available that day will assist you.	
Who has access to my medical records?	Your medical records are held in the strictest confidence. Information will not be shared with anyone without your written permission.	
Who will return my call if I have a question about my health?	Some physicians return all calls at a certain time each day, while others reserve a special line for messages. A nurse may also call. The most important factor is not who answers the calls, but how quickly the call is answered and if you have access to emergency medical advice.	
Do you offer free introductory visits to prospective patients?	Unity Ob/Gyn physicians welcome informational interviews. For a referral to an Ob/Gyn, call (585) 368-3000.	
Who covers for the doctor if s/he is not available?	A trained physician, physician assistant or nurse practitioner from Unity Ob/Gyn will take care of your medical needs if your doctor is not available.	
Is the staff courteous and respectful?	The staff at Unity Ob/Gyn is committed to providing friendly, personalized care with respect and compassion. We are always interested in your feedback. Let us know how we're doing by calling (585) 368-3000.	

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Where can I find more information about the practice and the doctors?	Call (585) 368-3000 for more information about Unity Ob/Gyn, or visit <a href="http://www.unityhealth.org">www.unityhealth.org</a> . Information about physicians is also available on the American College of Obstetricians and Gynecologists web site at <a href="http://www.acog.org">www.acog.org</a> , and at <a href="http://www.healthgrades.com">www.healthgrades.com</a> .	
<b>INSURANCE</b>		
What health insurance plans do you accept?	Unity Ob/Gyn accepts all major health insurance plans.	
What if I don't have health insurance?	Call Unity's OnCall referral line at (585) 368-3000 to see if you qualify for insurance. We do offer a Financial Assistance Program for individuals who cannot afford to pay for all or part of their health care. For more information, call our billing office at (585) 368-6200.	
Is payment expected at the time of the visit, or do you bill your patients?	Payment is expected at the time of your visit. We accept cash, check, Visa®, and MasterCard®. If you anticipate a large bill or are having financial difficulties, please let us know.	
<b>LOCATION</b>		
Where are you located?	Unity Ob/Gyn's six offices are located in Brighton, Brockport, Greece, and the city of Rochester. Make sure you choose a practice that is conveniently located near your workplace or home. Visit <a href="http://www.unityhealth.org/doctor_find.asp">www.unityhealth.org/doctor_find.asp</a> for addresses and directions.	
<b>OTHER QUESTIONS TO ASK</b>		
What is your approach to birth plans?		
What do you think of alternative, complementary or integrative medical approaches?		
At what age should visits to an Ob/Gyn begin?		